

# Horsell Prepared – Supporting the community during COVID-19

*During the initial Covid-19 lockdown, Horsell residents worked together to take care of friends and neighbours and support key workers. Unfortunately, the situation has once again reached a point where we believe that we need to offer this support again.*

## Need Support?

### Street WhatsApp Groups

Horsell has over **65 street WhatsApp groups**. These have proved to be a valuable communication tool for local residents, helping to maintain community spirit. If you have a smartphone, you can join one or ask a relative to join on your behalf.

#### What these groups can provide

- Help in getting to know your street neighbours better
- Forum for offering or asking for help from neighbours
- Informal support to neighbours in times of need

To join, call or text your street's WhatsApp group contact:

Street: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

If no details are provided above, you may call our **Helpline** to check if there is a group for your street.

*\* Horsell Prepared does not manage these street groups*

### Horsell Prepared

#### Eligibility criteria

We are able to provide help to residents who are in the 'GU21 4' postcode, **without reliable local help** and one of the following:

- Extremely clinically vulnerable (as per government definition) including those instructed by a letter to shield
- Self or household member instructed to isolate (positive test or awaiting test result)

#### What we can do for you

- Grocery shopping, prescription collection from local pharmacies (with sufficient advance notice)
- Directing you to other services, e.g. foodbanks, community meals & transport, transport for doctor / hospital appointments, council support

#### Service Levels

- Voicemails and emails will be monitored daily but not full-time
- Jobs will be prioritised according to volunteer availability so please give as much notice as possible

Call our Helpline **01483 380025**

**OR**

Email us at [horsellprepared@gmail.com](mailto:horsellprepared@gmail.com)

### Web Links

**Horsell Prepared website:** [bit.ly/horsell](https://bit.ly/horsell)

**Facebook group:** [bit.ly/horsell-mutual](https://bit.ly/horsell-mutual)

**UK Government :** [www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19](https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19)

### Want to join in?

Join our weekly community quizzes and coffee mornings over Zoom (see website or Facebook for further details)

Volunteer for Horsell Prepared by going to [bit.ly/horsell](https://bit.ly/horsell) and clicking 'Join'